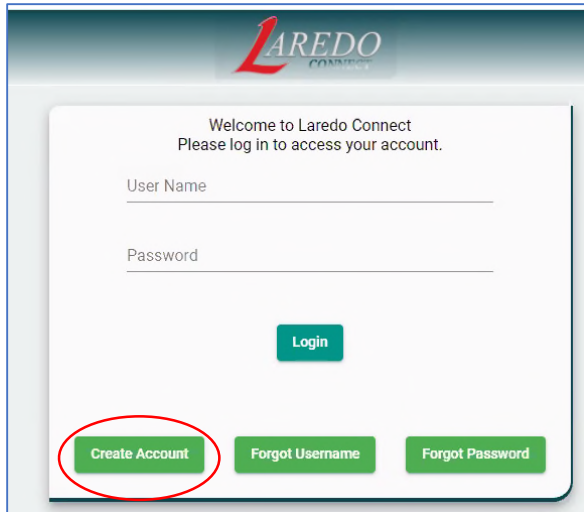


Laredo Connect Customer Portal

To log in, please visit <https://connect.laredoanywhere.com>



Welcome to Laredo Connect
Please log in to access your account.

User Name

Password

Login

Create Account

Forgot Username

Forgot Password

Fill Out Customer Info Form:

Don't have an account yet? No problem, just give us a few details and let us do the rest.

Login Information

User Name * Confirm User Name *

This is not the same account you use for Laredo, although you may use the same user name.

Password * Confirm Password *

Primary Email Address * Primary Mobile Number *

We will use this information for important account actions such as resetting your password or verifying your identity.

Mailing Address

First Name Middle Name Last Name

Company Name

Address 1 Address 2

Address 3 United States

City State / Province Postal Code

Notifications

Default E-Mail Address * Default Mobile / SMS Number

We will use this information for account notifications such as invoice availability and low balances.

Counties Page – Linking Accounts, Add/Remove Counties and users from your Profile. (List is alphabetized by State first)

Account Information

Password Contact Alerts **Counties**

Linked County Accounts
These are the counties that are linked to your Laredo Connect account. You can only use Laredo Connect for accounts that you have linked in. You can update the Laredo Desktop and Laredo Anywhere password for an account here.

Laredo Users 3 Users

Link New Account
Select a county name to begin the process of linking your Laredo Connect account to a county account.

- Cleburne, AR
- Columbia, AR
- Craighead, AR
- Cross, AR
- Hempstead, AR

Add User: Laredo Connect User info (use the credentials you use when you log into search.)

Account Information

Password Contact Alerts **Counties**

Linked County Accounts
These are the counties that are linked to your Laredo Connect account. You can only use Laredo Connect for accounts that you have linked in. You can update the Laredo Desktop and Laredo Anywhere password for an account here.

Laredo Users 3 Users

Link New Account
Select a county name to begin the process of linking your Laredo Connect account to a county account.

County
Strafford, NH

Laredo Accounts
To link a Laredo Account you can authenticate with your Laredo user name and password for Strafford, NH.

Add Laredo User from Strafford, NH
Enter the Laredo User Name and Password for your account in Strafford, NH

Laredo User Name

Password

I'm not a robot reCAPTCHA
Privacy - Terms

Add **Cancel**

User is able to change the Laredo **Desktop** Password from this screen.

The image shows a screenshot of a web application interface. At the top, there is a header titled "Account Information" with a sub-header "Account Information". Below this, there are four tabs: "Password", "Contact", "Alerts", and "Counties". The "Counties" tab is currently selected. Underneath the tabs, there is a section titled "Linked County Accounts" with a sub-header "Linked County Accounts". Below this, there is a paragraph of text: "These are the counties that are linked to your Laredo Connect account. You can only use Laredo Connect for accounts that you have linked in. You can update the Laredo Desktop and Laredo Anywhere password for an account here." Below the text, there is a table with two columns: "Laredo Users" and "1 Users". The table contains one row with the following information: "BULLDATA1", "Jefferson, IL", and two buttons: "Change Password" and "Unlink". Below the table, there is a section titled "Link New Account" with a sub-header "Link New Account". Below this, there is a paragraph of text: "Select a county name to begin the process of linking your Laredo Connect account to a county." Below the text, there is a form with a label "County" and an input field. Overlaid on the right side of the screenshot is a modal window titled "Change Password for BULLDATA1". The modal contains the following text: "Enter your current and desired password for BULLDATA1". Below this, there are three input fields: "Current Laredo Password", "New Password", and "Confirm New Password". Below the input fields, there is a checkbox labeled "I'm not a robot" and a reCAPTCHA logo. At the bottom of the modal, there are two buttons: "Change Password" and "Cancel".

Laredo Connect – Customer Home Screen:

Shows Active Alerts the Customer set up.

The screenshot shows the Laredo Connect Customer Home Screen. The navigation bar includes 'Home' (circled in red), 'Account', 'Invoices', 'Payments', 'Reports', and 'Logout'. A notification bell icon shows 13 alerts. The main content area displays 'Welcome, WendyH' and a section for 'Active Alerts' with links for 'Alert Preferences' and 'Alert History'.

| Alert | County | Sent | |
|---|---------------|------------------|-------------------------|
| Invoice INVOICE_849 is available | Coos, NH | 12/1/20 3:09 am | Dismiss |
| Invoice ESCROWSTATEMENT_1442 is available | Sagadahoc, ME | 12/1/20 12:21 pm | Dismiss |
| Your Laredo Account ST4SAG has been unlocked. | Sagadahoc, ME | 12/1/20 12:39 pm | Dismiss |
| Invoice INVOICE_1101 is available | Coos, NH | 1/1 3:02 am | Dismiss |
| Invoice ESCROWSTATEMENT_1606 is available | Sagadahoc, ME | 1/1 3:14 am | Dismiss |

The screenshot shows the Laredo Connect navigation bar. The 'Account' menu item is circled in red. Other menu items include 'Home', 'Invoices', 'Payments', 'Reports', and 'Logout'. A notification bell icon shows 13 alerts.

Account Tab – Laredo Connect User Information

Password Page: - This is for the Laredo Connect Password ONLY. (Customer Portal)

The screenshot shows the Laredo Connect Account Information page. The 'Password' tab is circled in red. The page displays the 'Update Password' section with instructions and input fields.

Account Information

[Password](#) [Contact](#) [Alerts](#) [Counties](#)

Update Password

Please choose a new password and enter it below. This password is only for your Laredo Connect account; it is not related to any individual Laredo accounts you may have.

Password Confirm Password

[Update Password](#)

*NOT the password for Laredo Desktop or other Laredo products.

Contact Page: Notification email will be the address where the alerts will be sent to.

Account Information

Password **Contact** Alerts Counties

Contact Information

Primary Email Address: wendyh@fidlar.com
Primary Mobile Number: (603) 736-****

We will use this information for important account actions such as resetting your password or verifying your identity.

Notifications

Default E-Mail Address: wendyh@fidlar.com
Default Mobile / SMS Number: (603) 736-****

We will use this information for account notifications such as invoice availability and low balances.

Addresses

Default Mailing Address: Wendy Hanson Fidler 137 New Orchard Rd Epsom NH 03234

Default Billing Address

[Save Changes](#)

Alerts Page: Set Alerts to inform you of activity on your accounts.

Account Information

Password Contact **Alerts** Counties

Alerts

| Type | Email | SMS |
|--------------------------|--|------------|
| Invoice Available | danb@fidlar.com thisisanewdefaultemail@juno.com | 5633451246 |
| Low Escrow Balance | danb@fidlar.com | 5633451246 |
| Laredo Account Locked | danb@fidlar.com | 5633451246 |
| Laredo Account Unlocked | danb@fidlar.com | 5633451246 |
| Invoice Paid | danb@fidlar.com | 5633451246 |
| Escrow Deposit Completed | danb@fidlar.com | 5633451246 |

[+ Add Contact](#)

Invoices & Escrow Statements – Use your filters to alter your view. Click on the item to view.

Invoices and Statements

Laredo Invoices
Escrow Statements

Filter All Counties from 10/15/20 to 1/13/21 ^

Start Date End Date Unpaid Only

County ▼ 📅 10/15/2020 📅 1/13/2021 Save Filter

[Last 90 Days](#)
[2021](#)
[2020](#)

| | County ↑↓ | Amt ↑↓ | Period ↓≡ | Details |
|----|------------------------|---------------------|------------------------|---|
| | Coos, NH | \$342.00 | December 2020 | Laredo Invoice INVOICE_1101 (Base Plan, Minutes, Image Usage) |
| \$ | Grafton, NH | \$5.00 | December 2020 | Laredo Invoice INVOICE_20337 (Base Plan, Minutes) |
| \$ | Sagadahoc, ME | \$60.00 | 2020 | Laredo Invoice INVOICE_19317 (Base Plan, Minutes) |
| \$ | Coos, NH | \$226.00 | November 2020 | Laredo Invoice INVOICE_849 (Base Plan, Minutes, Image Usage) |
| \$ | Grafton, NH | \$5.00 | November 2020 | Laredo Invoice INVOICE_17016 (Base Plan, Minutes) |
| \$ | Coos, NH | \$220.00 | October 2020 | Laredo Invoice INVOICE_590 (Base Plan, Minutes, Image Usage) |
| \$ | Grafton, NH | \$5.00 | October 2020 | Laredo Invoice INVOICE_13093 (Base Plan, Minutes) |

<< < 1 > >>

Toggle to Escrow to see Escrow Statements

| Invoices and Statements | | | | |
|--|---------------|----------|-------------------|---|
| Laredo Invoices | | | Escrow Statements | |
| Filter All Counties from 10/15/20 to 1/13/21 | | | | |
| | County ↑↓ | Amt ↑↓ | Period ↓☒ | Details |
| ⚡ | Sagadahoc, ME | \$200.00 | December 2020 | Escrow Statement ESCROWSTATEMENT_1606 for |
| ⚡ | Sagadahoc, ME | -\$47.50 | November 2020 | Escrow Statement ESCROWSTATEMENT_1442 for |
| ⚡ | Sagadahoc, ME | \$0.00 | October 2020 | Escrow Statement ESCROWSTATEMENT_1278 for |

Customer Payments Tab – Online Payments & Past Payments



Create a Payment: Select Add Amount, Check Mark Pay Box, Click Payment Options

| Payments | | | | |
|------------------------|--------------|---------------------------------|---------------|--------------------------|
| Create Payment | | | Past Payments | |
| 1 | 2 | | 3 | |
| Select | Payment | | Complete | |
| County | Invoice | Customer | Amount | Pay |
| St. Croix, WI | + Add Escrow | RECORD INFORMATION SERVICES INC | 0 | <input type="checkbox"/> |
| Total Selected: \$0.00 | | | | |
| Payment Options | | | | |

Select Credit Card Enter the total amount to pay

Create Payment Past Payments

1 Select 2 Payment 3 Complete


Selected Payments

1 Invoice(s) \$131.75 ▾

Pay by Credit Card A 5% FEE OF THE TOTAL AMOUNT (\$6.59) WILL BE ADDED.

Please enter \$138.34 to confirm you wish to pay this amount. 138.34

THE PAYMENT FEES OF \$6.59 WILL APPEAR ON YOUR STATEMENT AS FIDLAR TECHNOLOGIES.



Enter Credit Card Information

Payment Details

Please enter your credit card details and corresponding billing address.

Credit Card Number Credit Card Expiration CVV Code

Cardholder First Name **Cardholder Middle Name** **Cardholder Last Name**

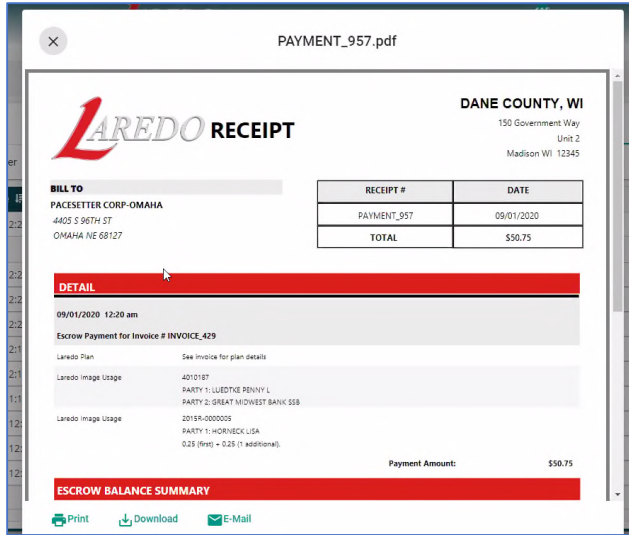
Billing Address 1 **Billing Address 2**

Billing Country Billing State / Province

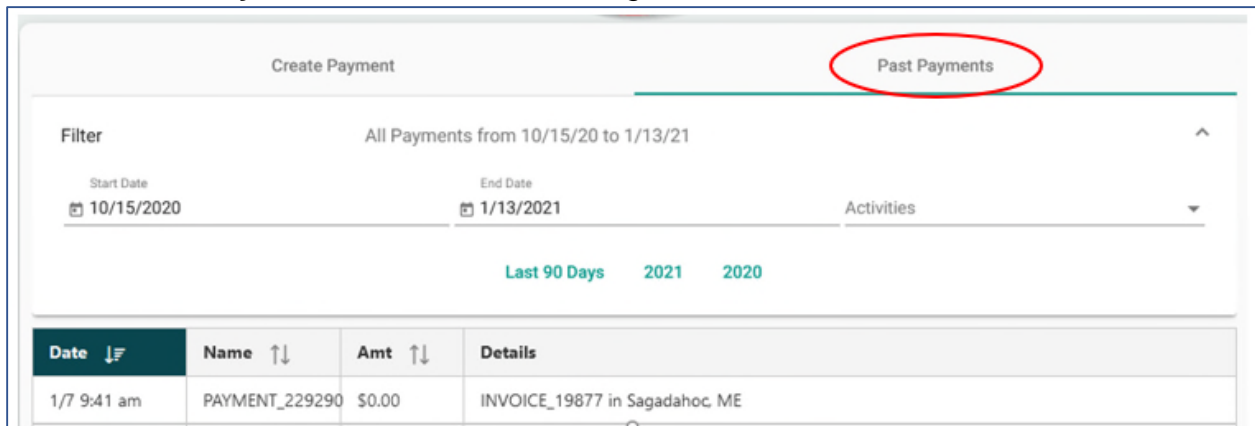
United States ▾ Billing City Ohio ▾ Billing Postal Code

Submit Payment

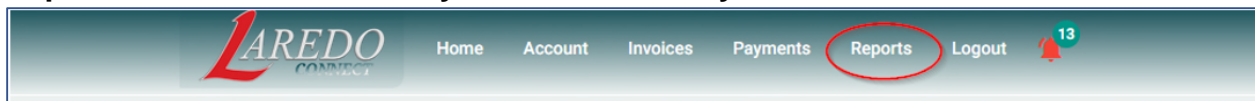
Print/Save Receipt



Review Past Payments - Use filters to navigate



Reports Tab – Laredo Activity & Escrow Activity



Use Filters to narrow down desired information, sort by columns too

Reports

Laredo Activity Escrow Activity

Filter Multiple Activities in 4 Counties from 12/1/20 to 1/31/21 ^

| | | | |
|------------------------------|------------|-----------|--|
| County | Start Date | End Date | Activities |
| Sagadahoc, ME, Grafton, N... | 12/1/2020 | 1/31/2021 | Public Doc Image Print, Re... Save Filter |

January 2021 2021

| | County ↑↓ | User ↑↓ | Time ↓↕ | Amt ↑↓ | Details |
|---|--|--|--|---|--|
| R | Coos, NH | 242 | 1/12 2:52 pm | \$4.00 | Print 2 page(s) of 2004951 (Book/Libre 1549 Page 641) Party 1: WELLS E JAMES Party 2: COLWELL LAURE ANN |
| R | Coos, NH | 242 | 1/12 2:52 pm | \$4.00 | Print 2 page(s) of 1201-0076 (Book/Libre 1201 Page 76) Party 1: MONTAGUE BRADLEY R Party 2: WELLS JAMES E |

Toggle to Escrow Activity Tab to Review & Sort

Reports

Laredo Activity Escrow Activity

Filter Sagadahoc, ME from 12/1/20 to 1/13/21 ^

| | | | |
|---------------|------------|-----------|---|
| County | Start Date | End Date | Activities |
| Sagadahoc, ME | 12/1/2020 | 1/13/2021 | Activities Save Filter |

Last 90 Days - All
Last 90 Days - Laredo
Last 90 Days - Recordings
Last 90 Days - Deposits